

Wenatchee Valley College

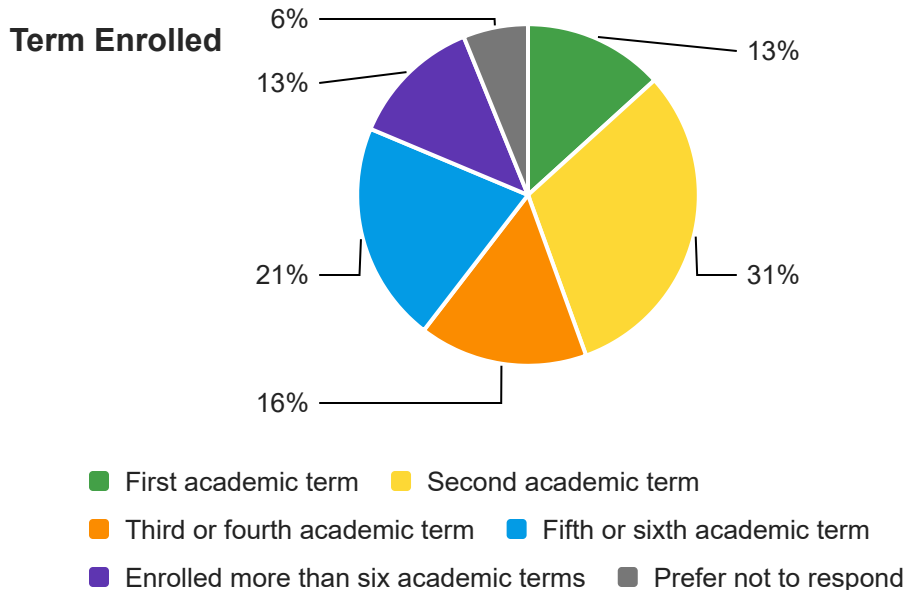
2025-2026 HEDS Student Satisfaction Survey Results

WVC administered the Higher Education Data Sharing (HEDS) survey in March 2025. The survey was distributed to 2445 students and 506 (21%) of students responded. This report summarizes the student survey results including student demographics, WVC results compared to national average scores, and responses to WVC campus specific questions. Results are reported in terms of student satisfaction and student participation rates.

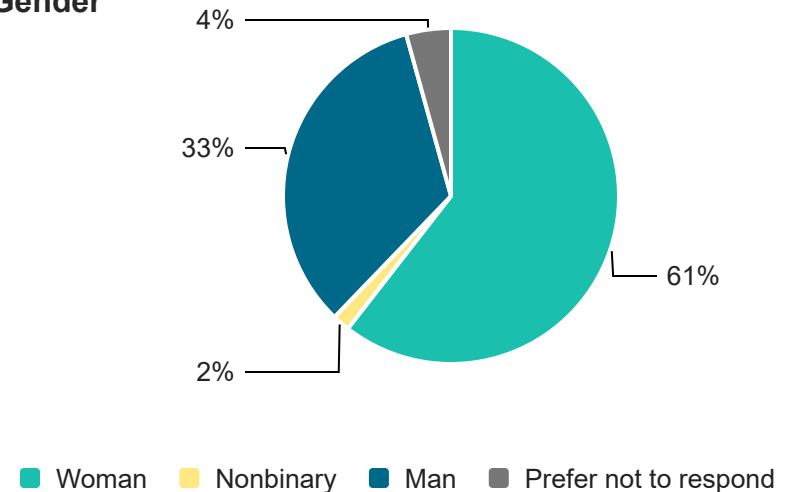
In summary, the students who responded to the survey have very similar demographics to campus demographics so the survey accurately represents campus demographics with the exception that students under 18 were not allowed to take the survey which did eliminate some Running Start students. In all questions, WVC student satisfaction was higher than the peer college average. Some of the participation rates were lower than the national peer averages and that is worth consideration but we also need to recognize that Community Colleges represented ~13% of peer institutions in the survey. For the WVC specific questions, it is worth noting that ~30% of students struggle to enroll in the class they want or need and ~27% of students report that the biggest cause of that challenge to enrollment is that the class they want/need is full.

When reviewing data, please keep in mind that people can and do skip questions. Most students responded to the questions about academic experience but as they progressed through the survey to answer questions about campus facilities, student support services, and our campus specific questions, the percent of non-respondents dropped to ~10%, ~15%, and finally ~20% respectively.

Student Response Demographics



Gender



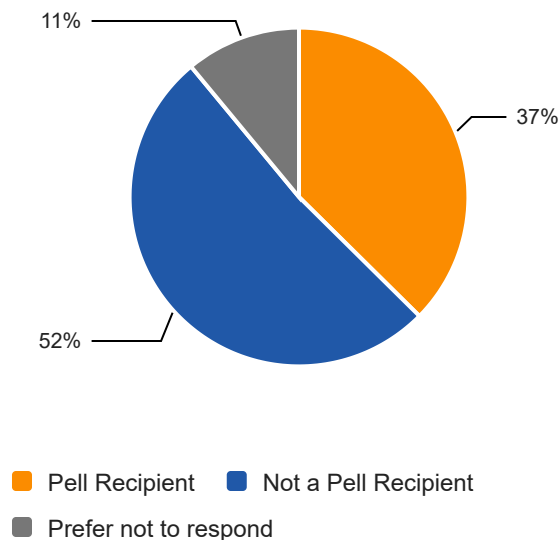
Information About Students Who Finished the Survey

Represented Races and/or Ethnicities

Students can select all races/ethnicities that apply to them.

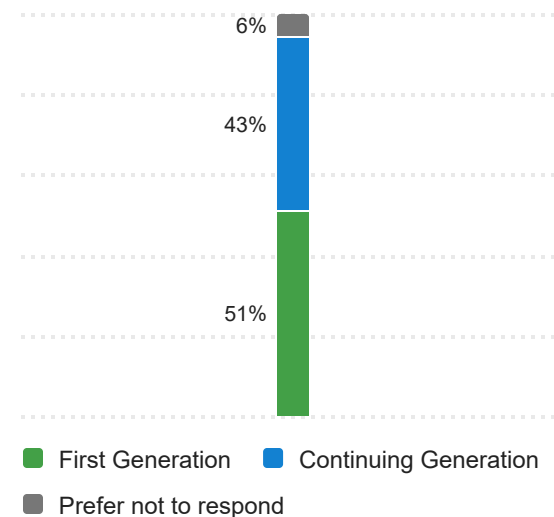
Race/Ethnicity	Percentage of Choices
American Indian or Alaska Native	4%
Asian	2%
Black or African American	3%
Hispanic or Latino	42%
Middle Eastern or North African	0%
Native Hawaiian or Pacific Islander	1%
White	40%
Some other race or ethnicity	2%
Prefer not to respond	5%

Pell Status

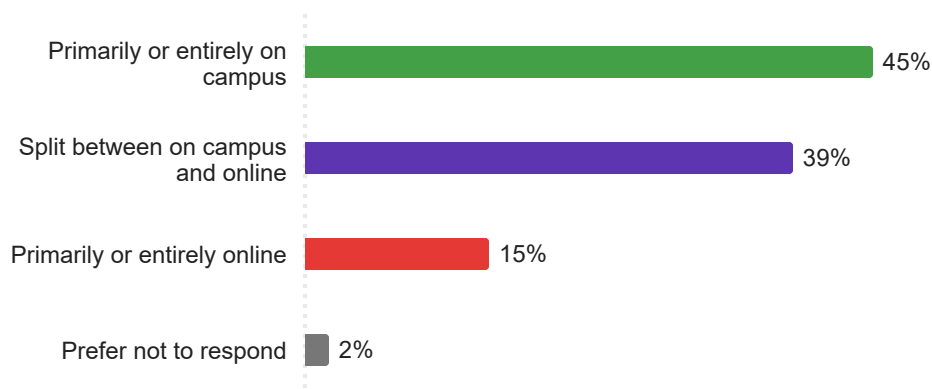


Parents' Education

Based on the highest level of education completed by students' parents or those who raised them.



Where These Students Attend Classes:



Where These Students Live:

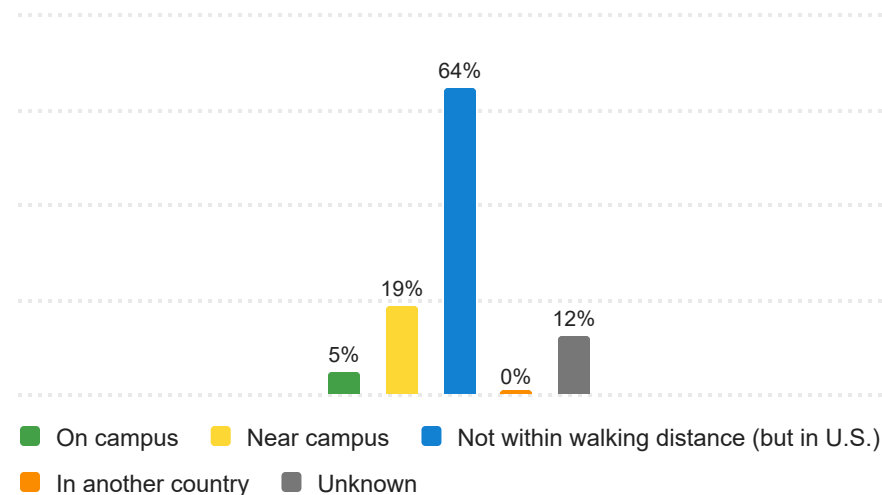


Figure 1. Students' Average Satisfaction with Their Overall Education

(1=Very dissatisfied to 5=Very satisfied)

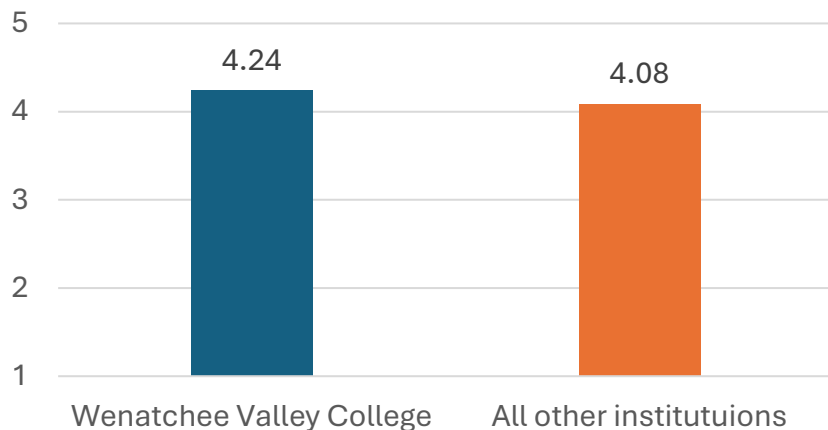


Figure 2. Percent of Students Who Were Satisfied or Very Satisfied with Their Overall Education

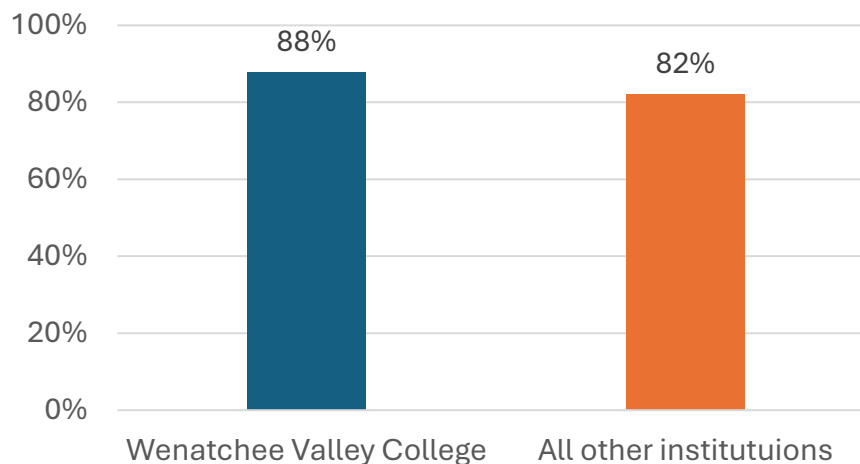


Figure 3. Students' Average Satisfaction with Four Dimensions of Their College Experience

(1=Very dissatisfied to 4 = Very satisfied)

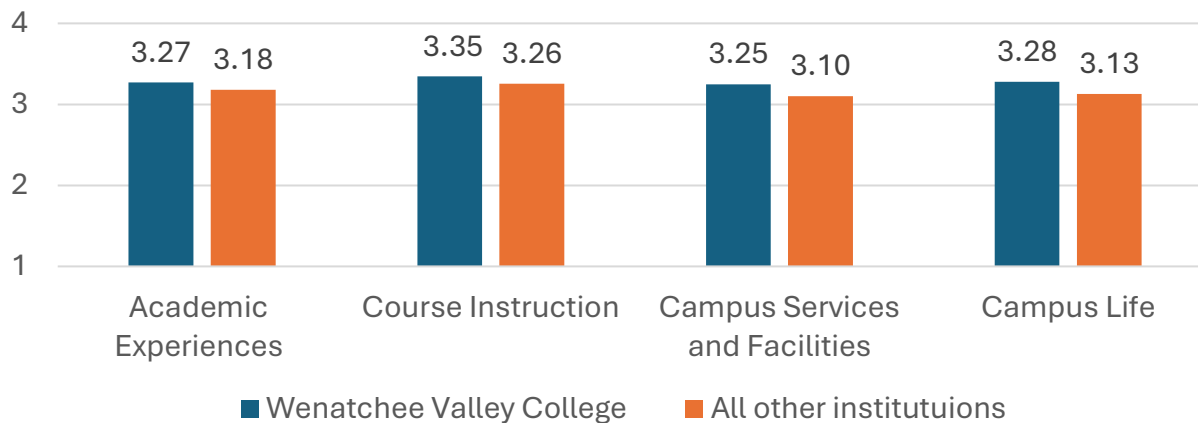


Figure 4. Students' Average Satisfaction with Four Dimensions of Their College Experience by Gender Identity

(1=Very dissatisfied to 4 = Very satisfied)

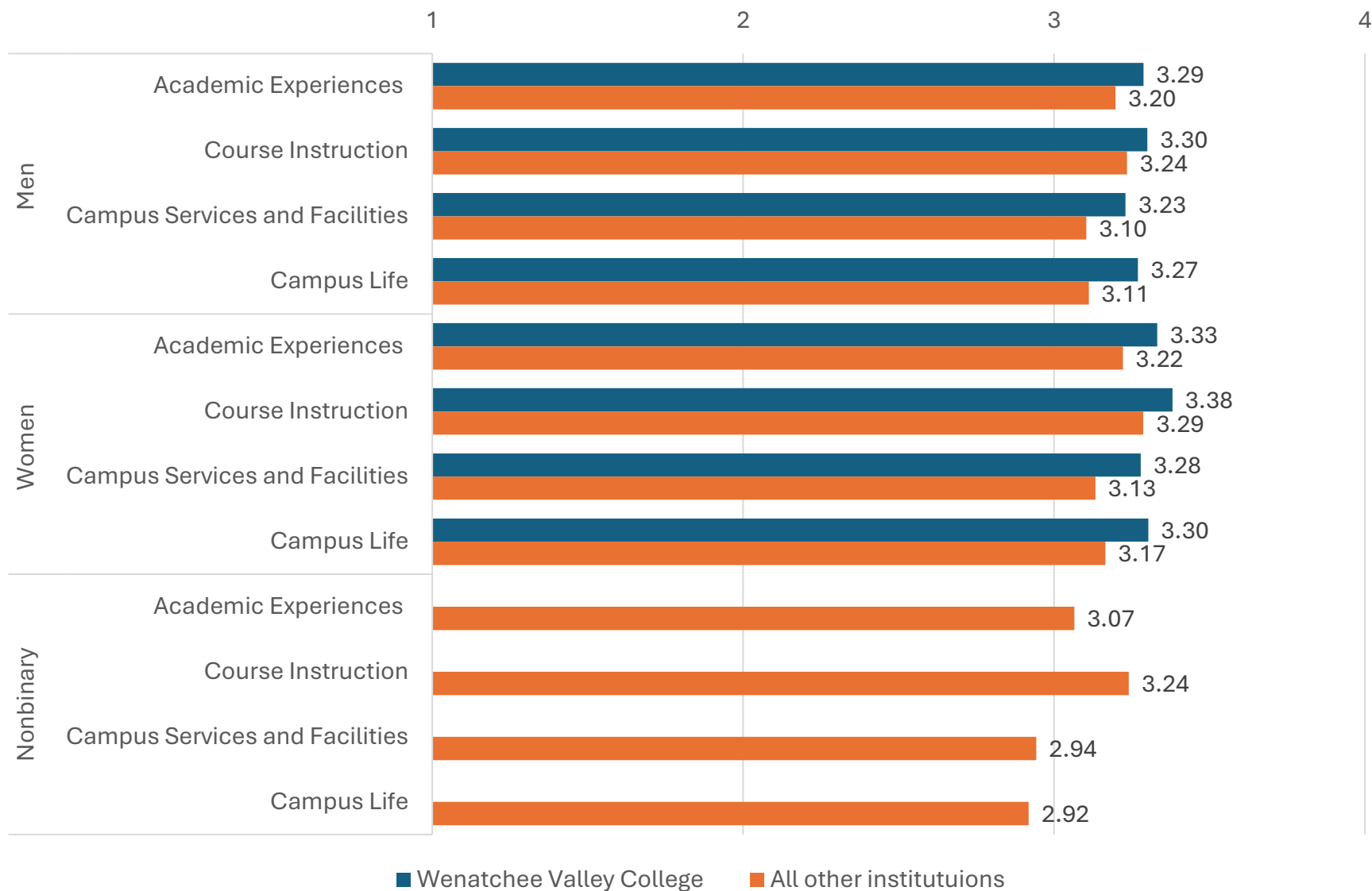


Figure 5. Students' Average Satisfaction with Four Dimensions of Their College Experience by Race/Ethnicity
(1=Very Dissatisfied to 4=Very Satisfied)

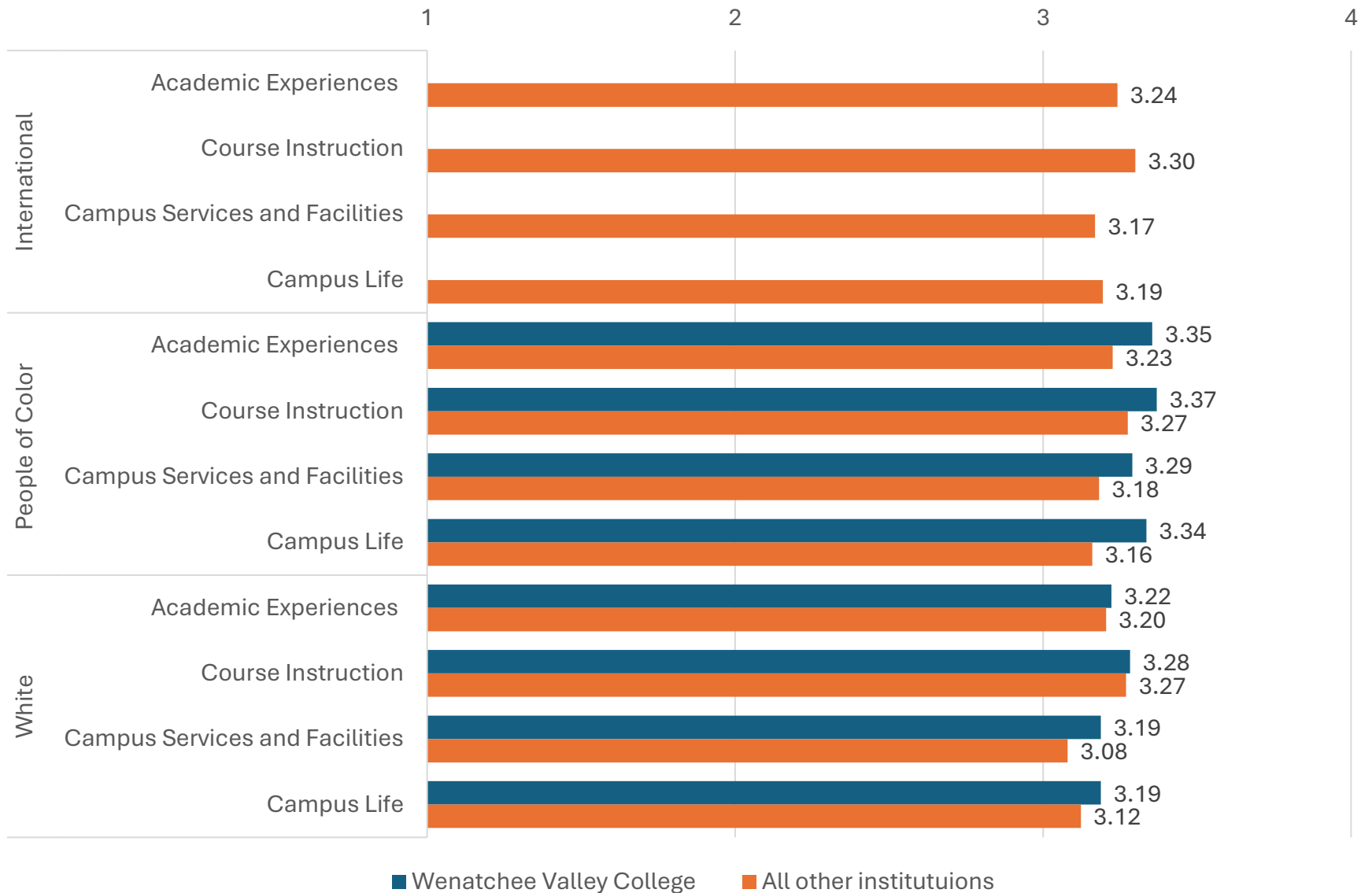


Figure 6. Students' Average Satisfaction with Four Dimensions of Their College Experience by Parental Education

(1=Very dissatisfied to 4=Very satisfied)

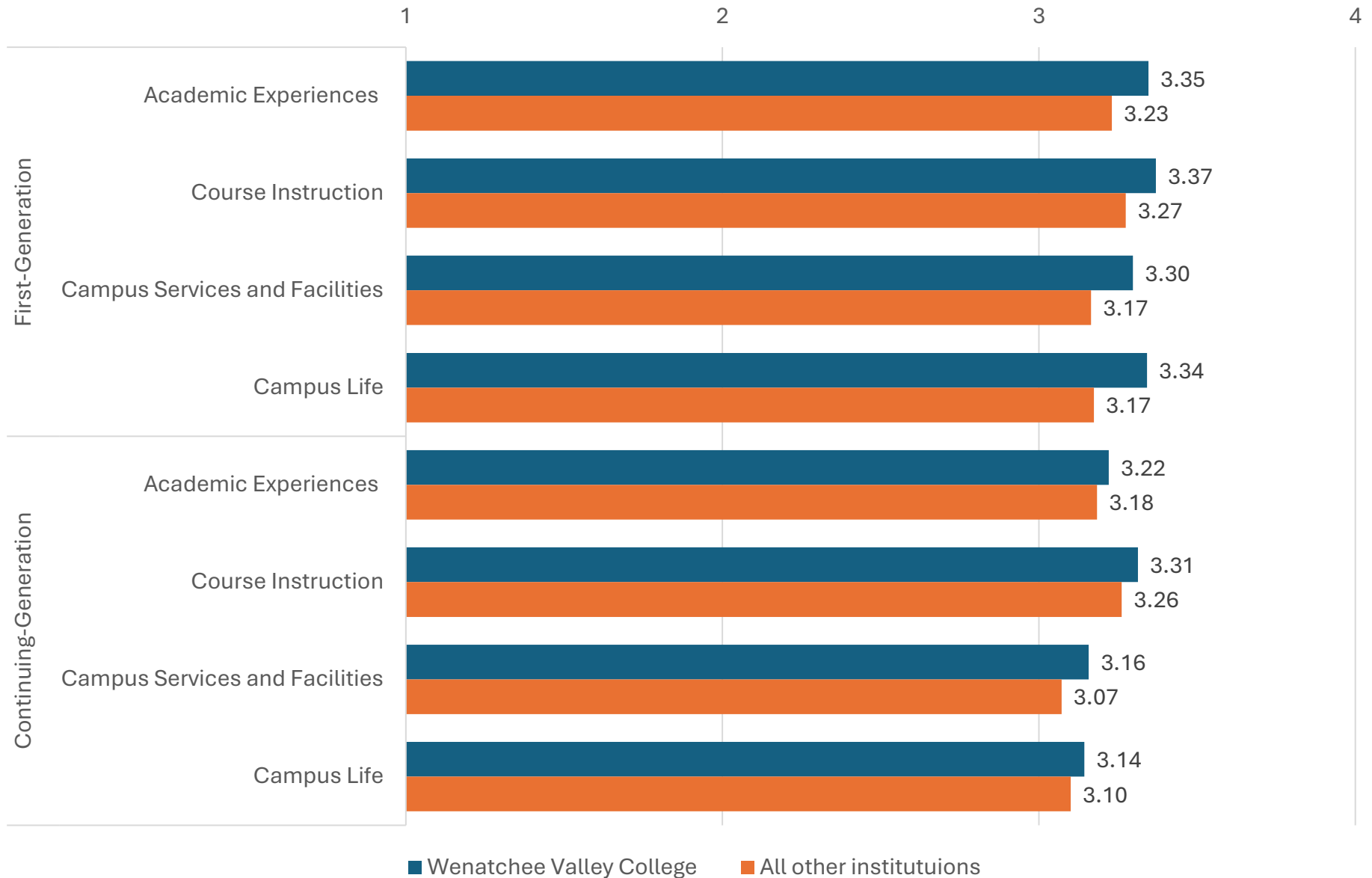


Figure 7. Percent of Students Who Participated in Academic Experiences

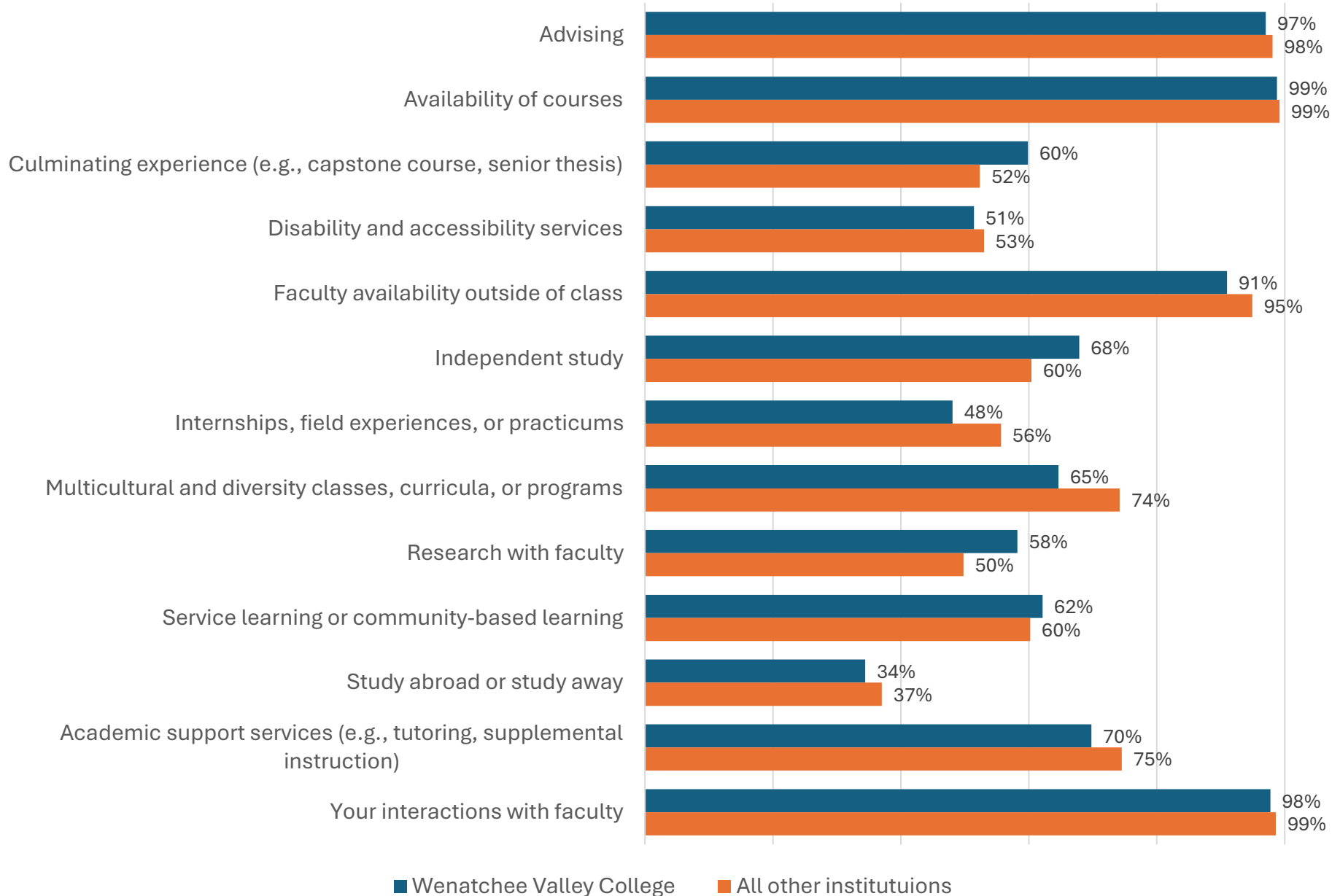


Figure 8. Percent of Students Who Were Generally or Very Satisfied with Each Academic Experience

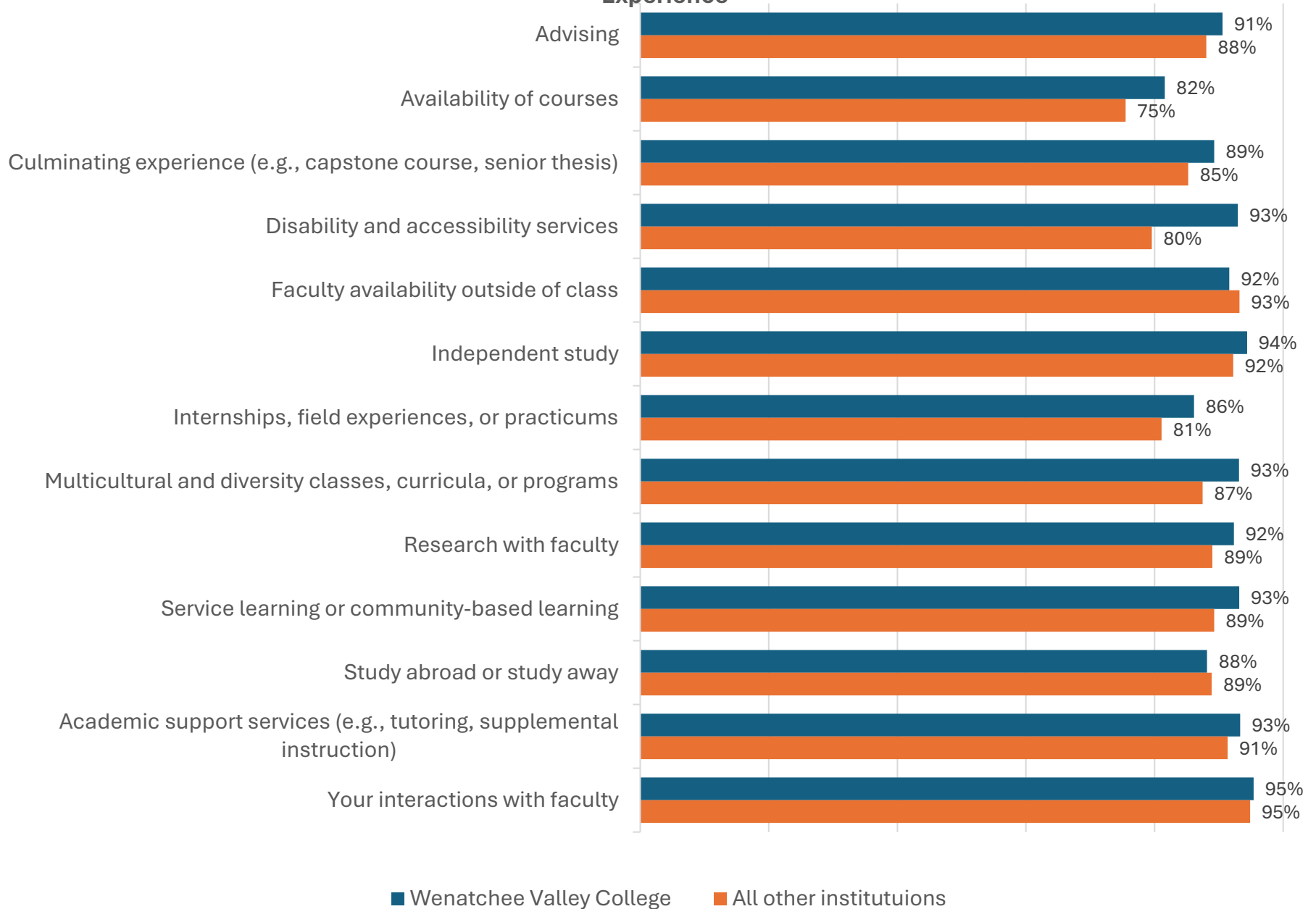


Figure 9. Students' Average Satisfaction with Each Academic Experiences

(1=Very dissatisfied to 4=Very satisfied)

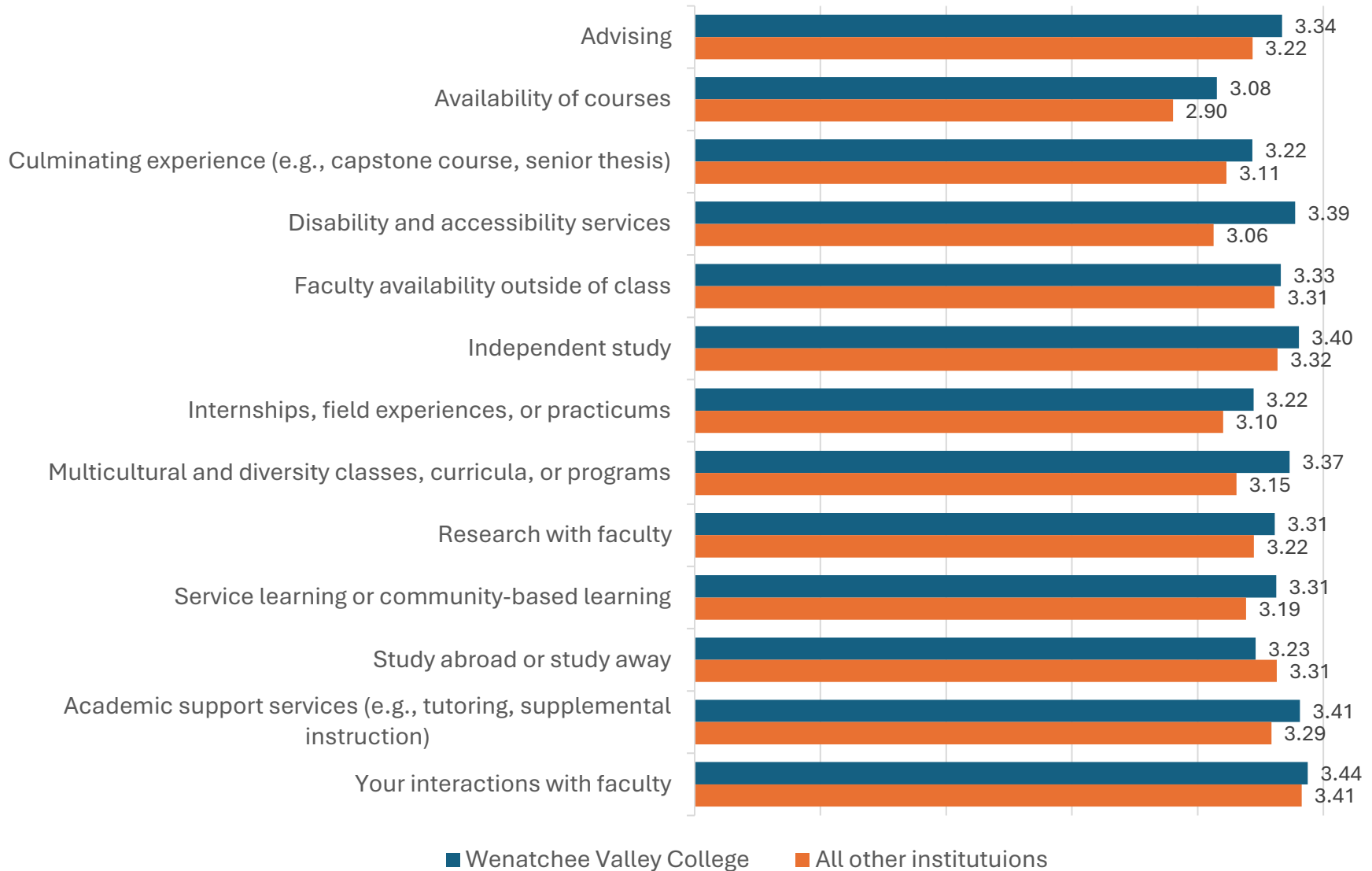


Figure 10. Percent of Students Who Experienced Course Instruction in Each Academic Area

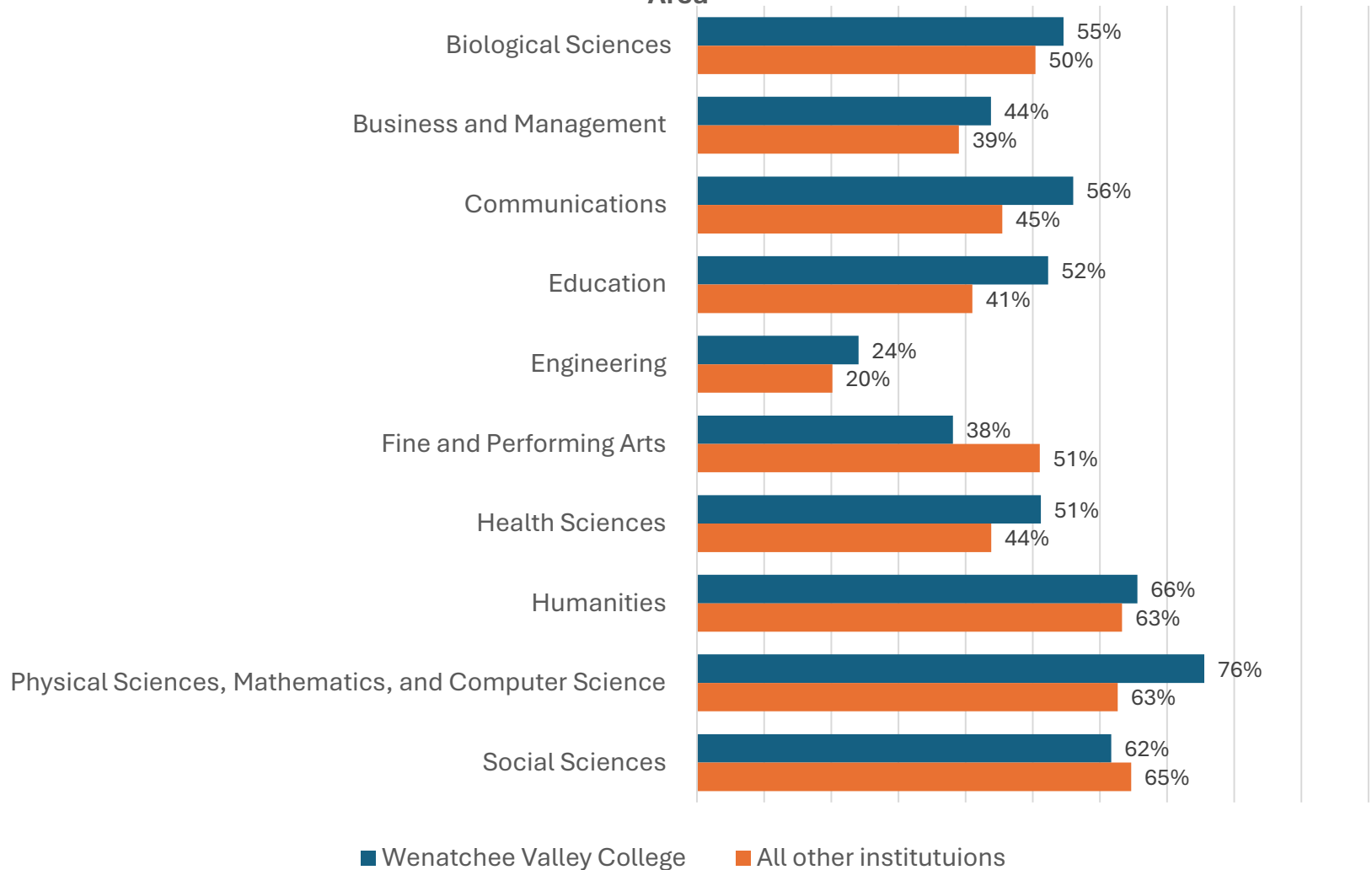


Figure 11. Percent of Students Who Were Generally or Very Satisfied with Course Instruction in Each Academic Area

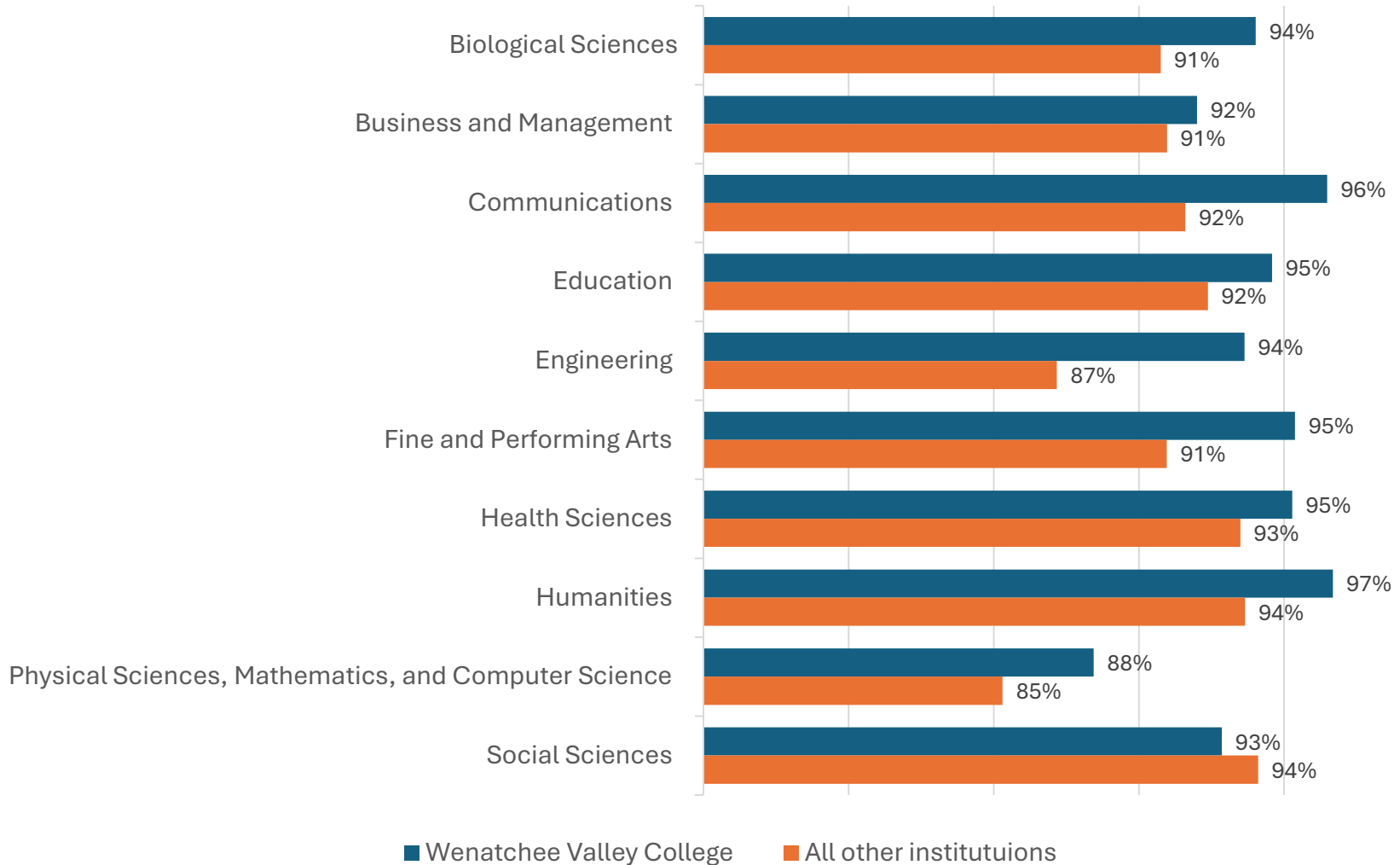


Figure 12. Students' Average Satisfaction with Course Instruction in Each Area

(1=Very dissatisfied to 4=Very satisfied)

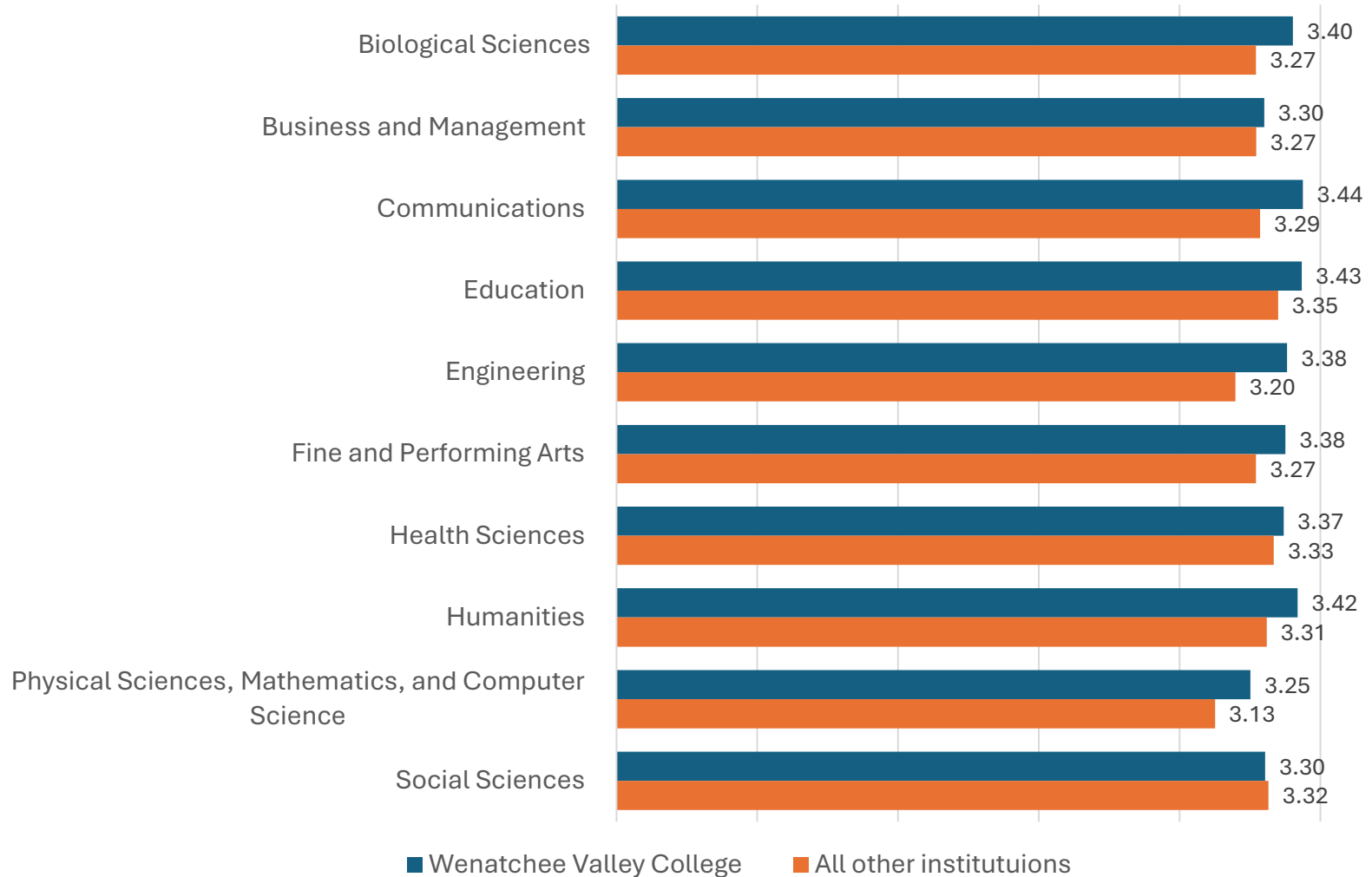


Figure 13. Percent of Students Who Experienced Each Campus Service or Facility

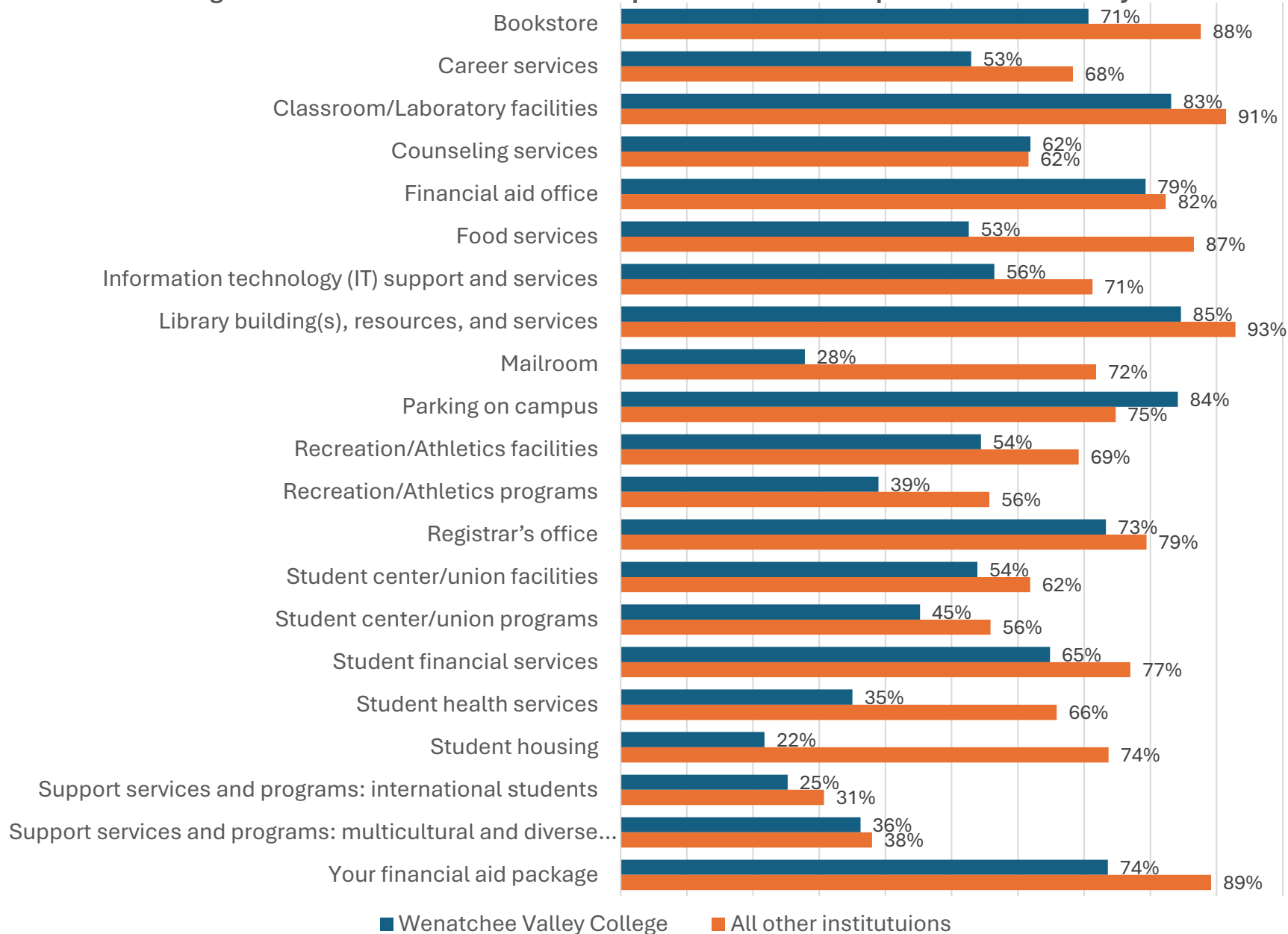


Figure 14. Percent of Students Who Were Generally or Very Satisfied with Each Campus Service or Facility

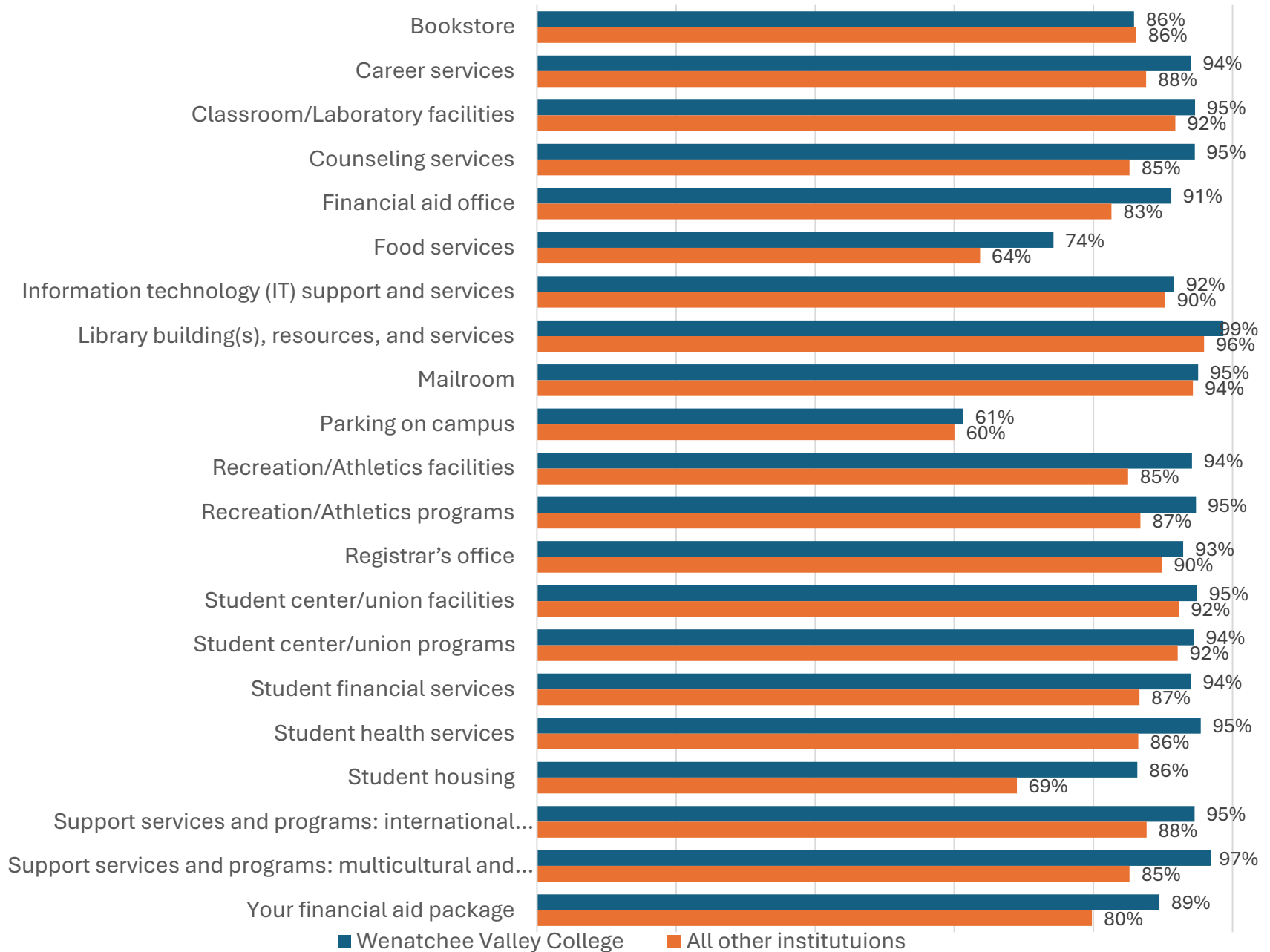


Figure 15. Students' Average Satisfaction with Each Campus Service or Facility

(1=Very dissatisfied to 4=Very satisfied)

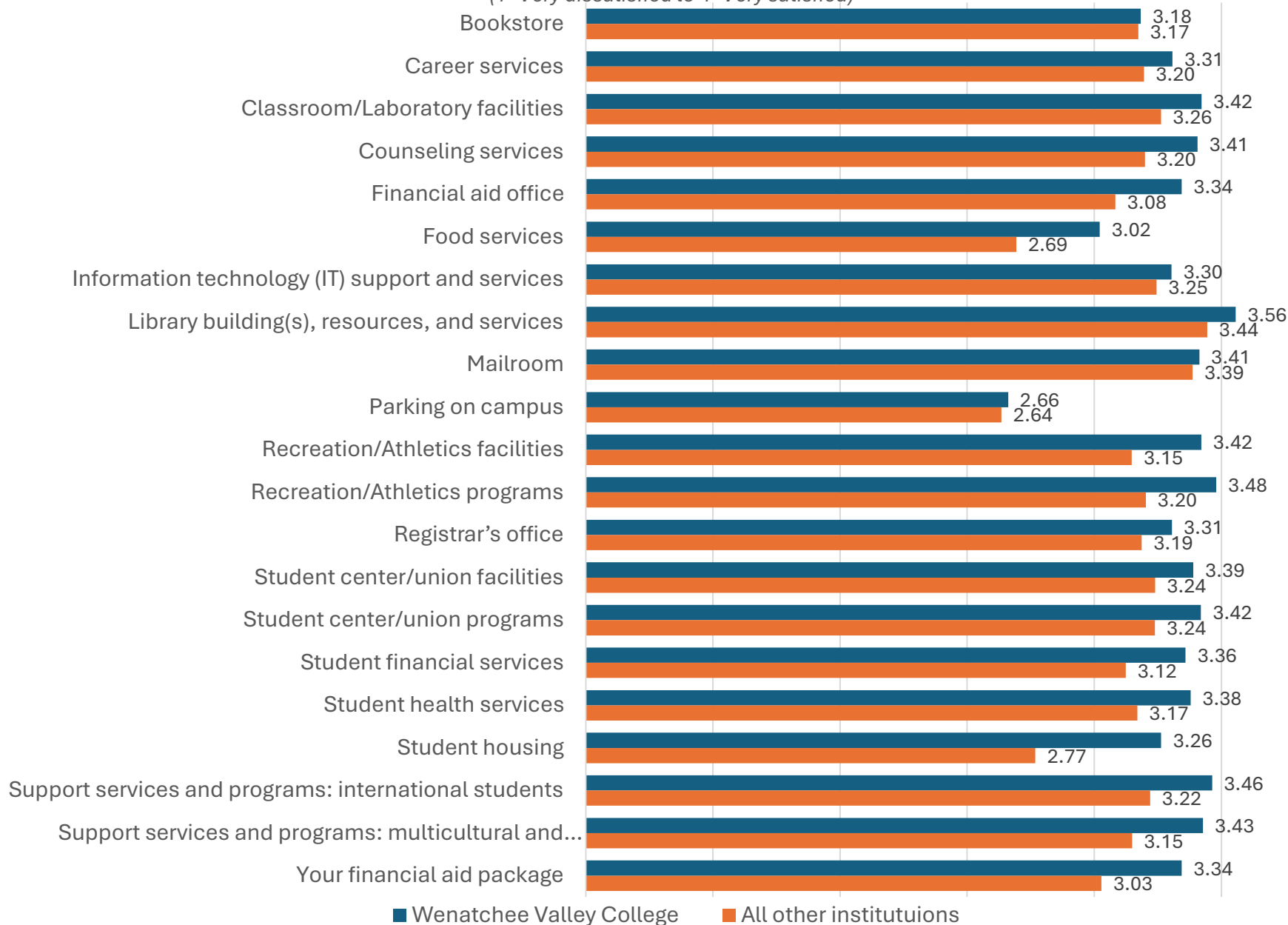


Figure 16. Percent of Students Who Experienced Each Aspect of Campus Life

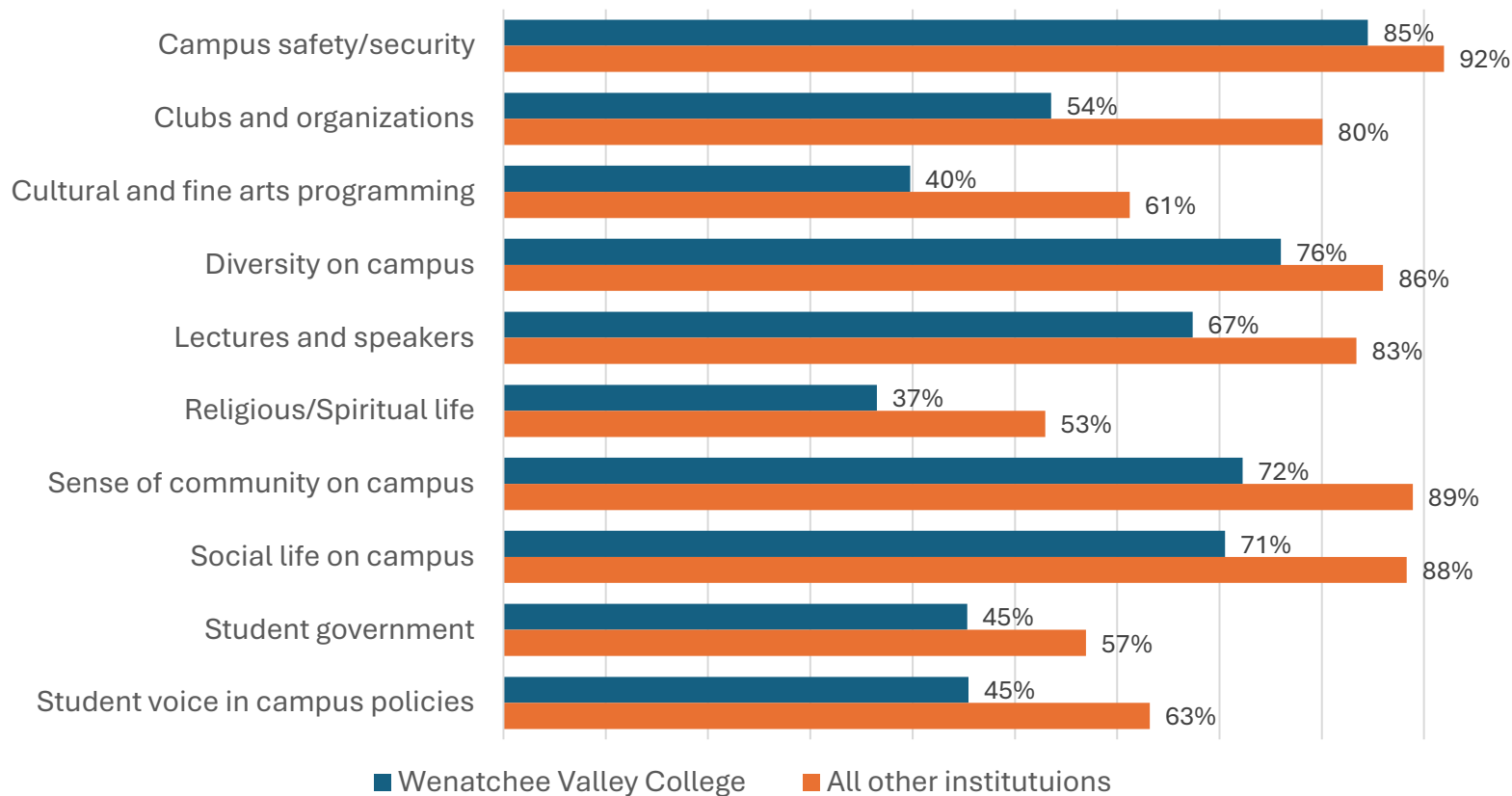


Figure 17. Percent of Students Who Were Generally or Very Satisfied with Each Aspect of Campus Life

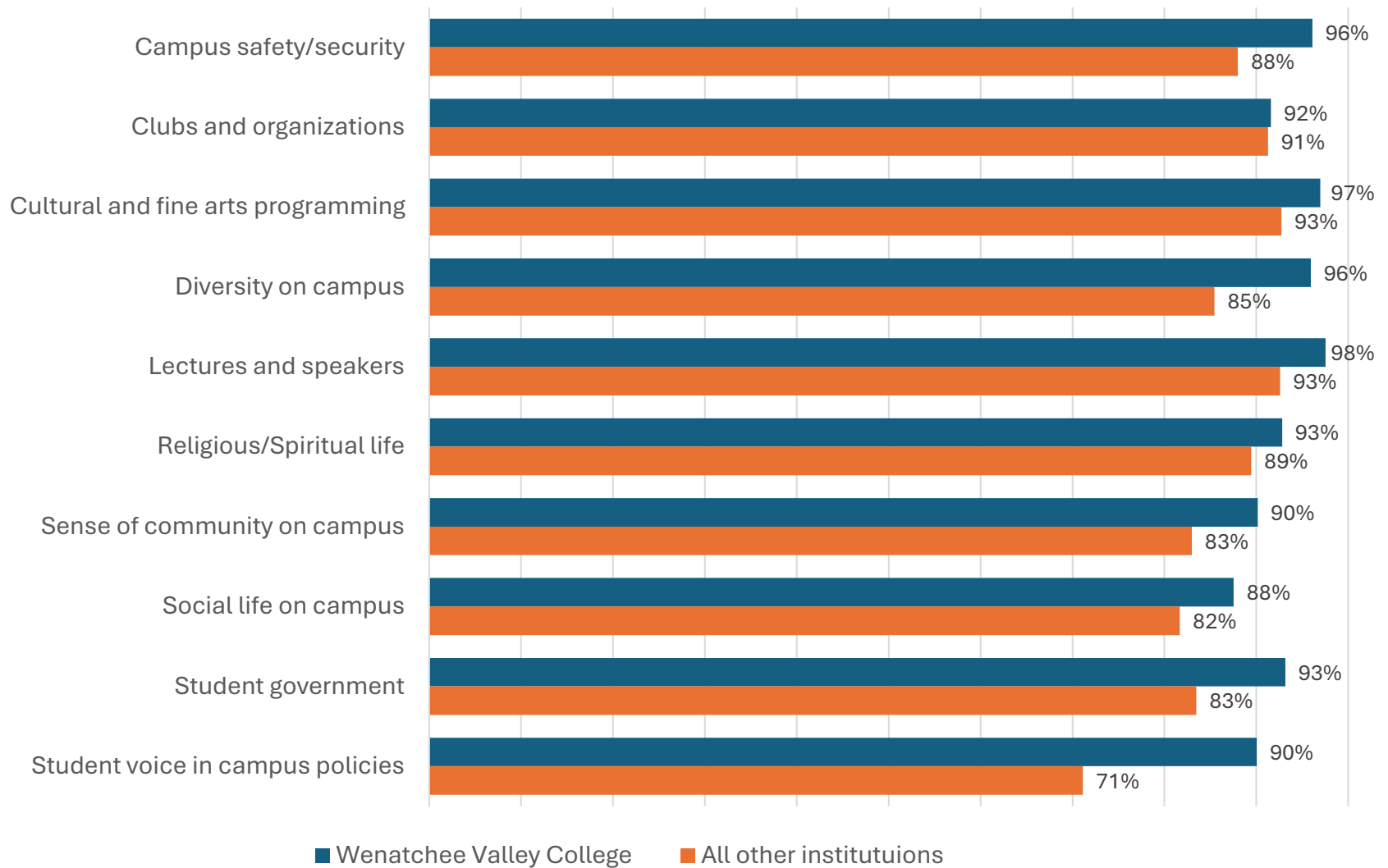
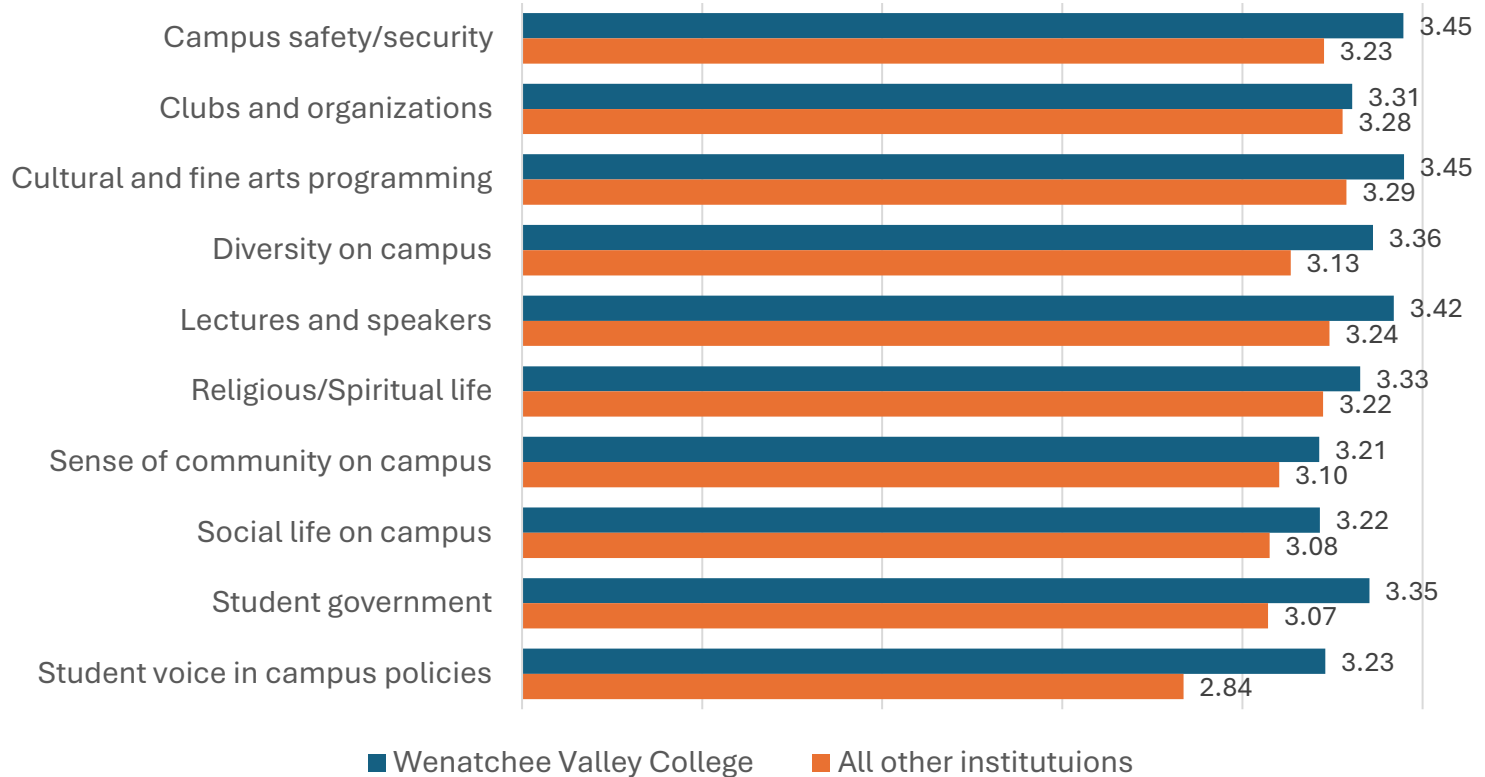


Figure 18. Students' Average Satisfaction with Each Aspect of Campus Life

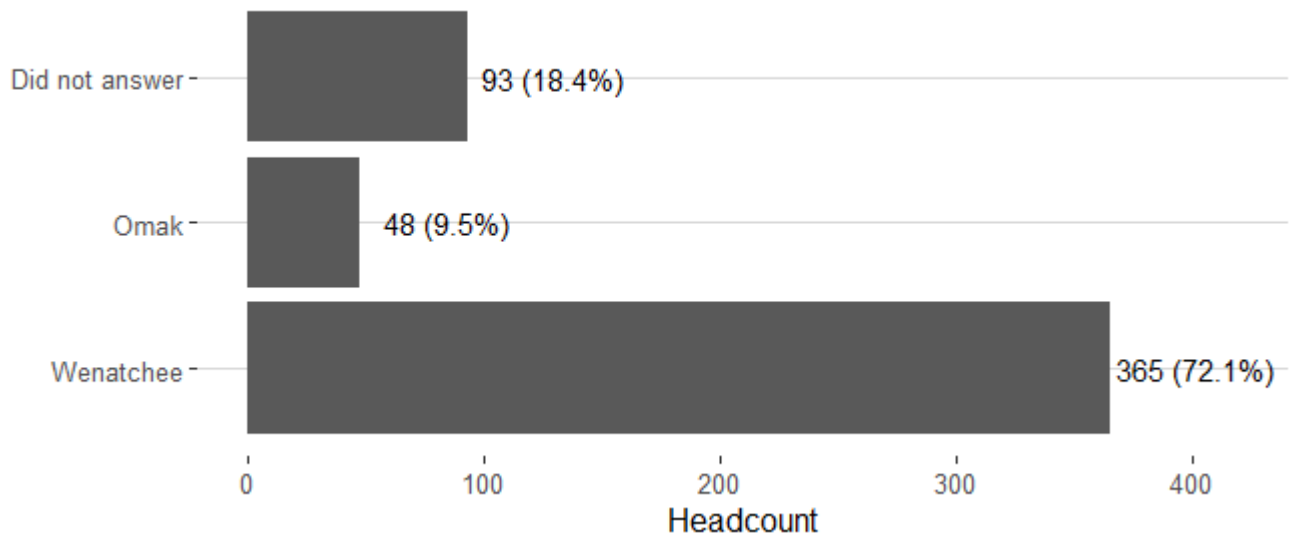
(1=Very dissatisfied to 4=Very satisfied)



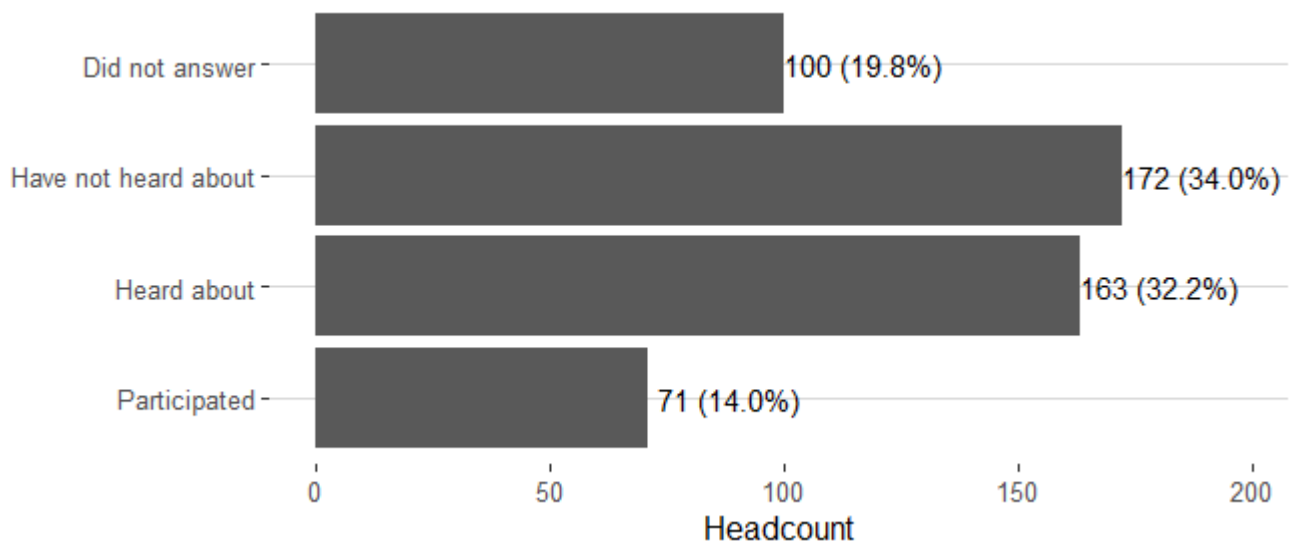
HEDS Report: WVC-Specific Questions

2026-03-31

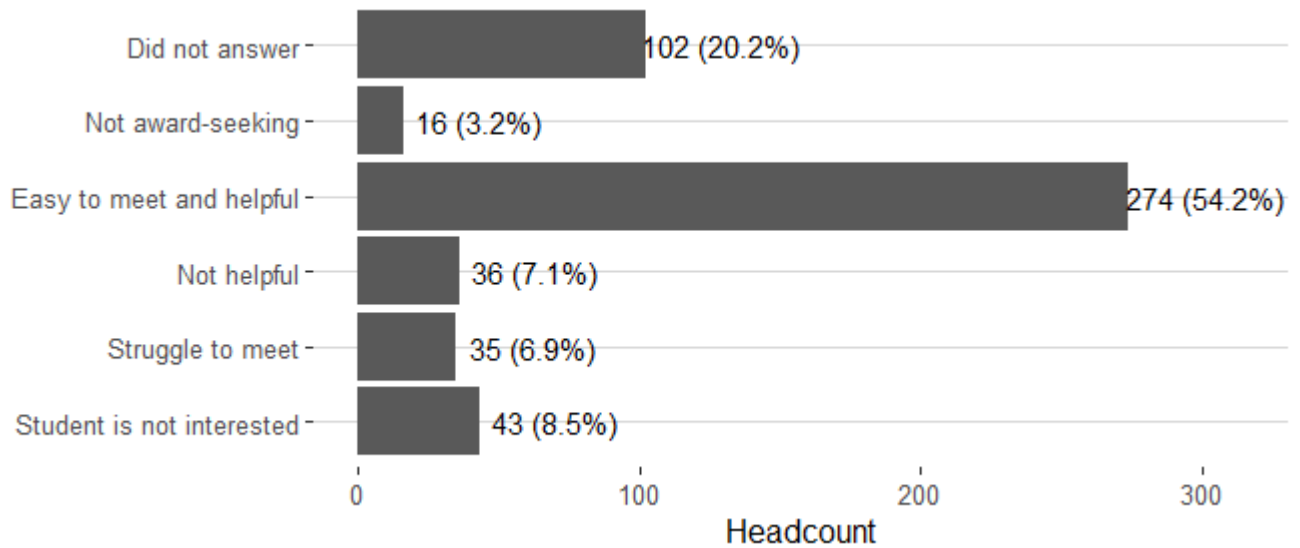
1. Which campus do you identify with?



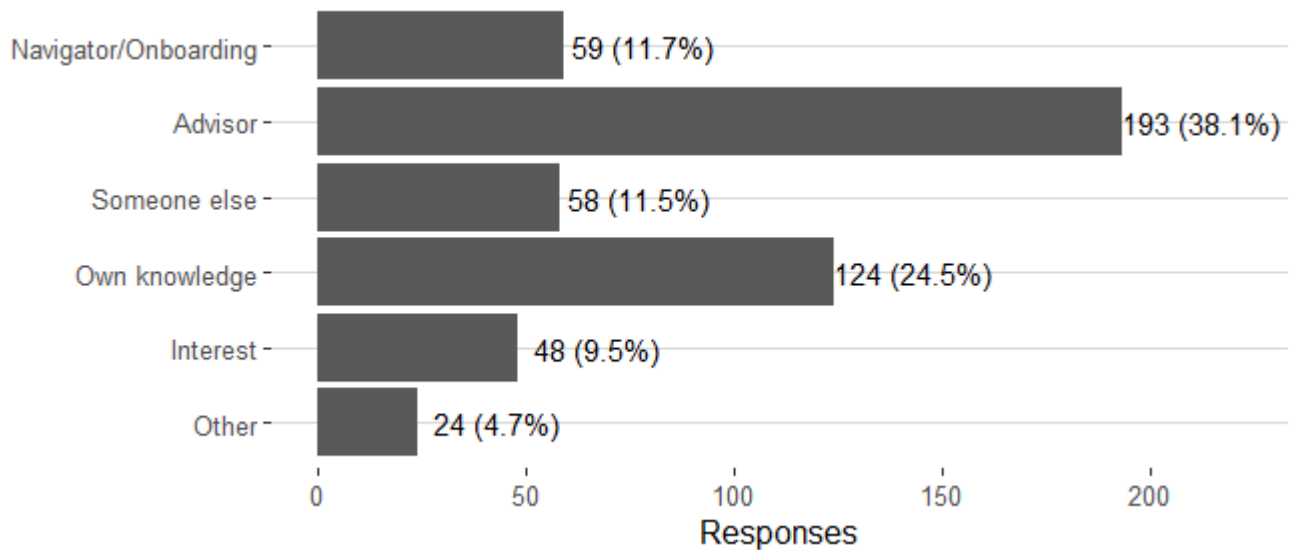
2. Which answer best describes your experience with sustainability initiatives at WVC? (For example, tree campus, clothing swaps, waste and plastic reduction on campus, etc.)



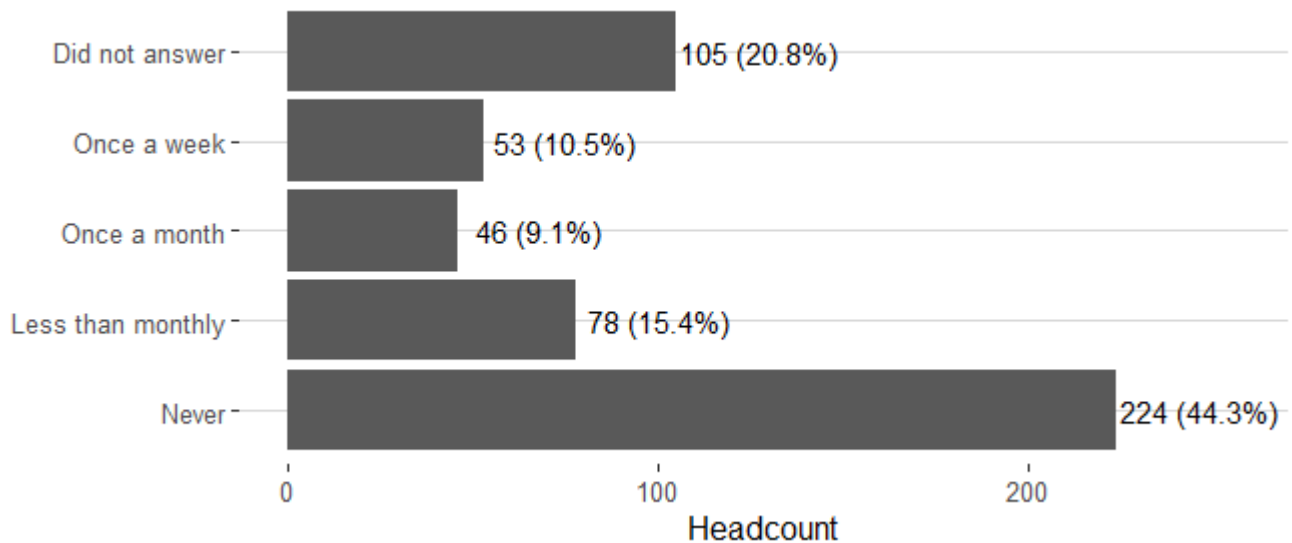
3. What answer best describes your relationship with your advisor?



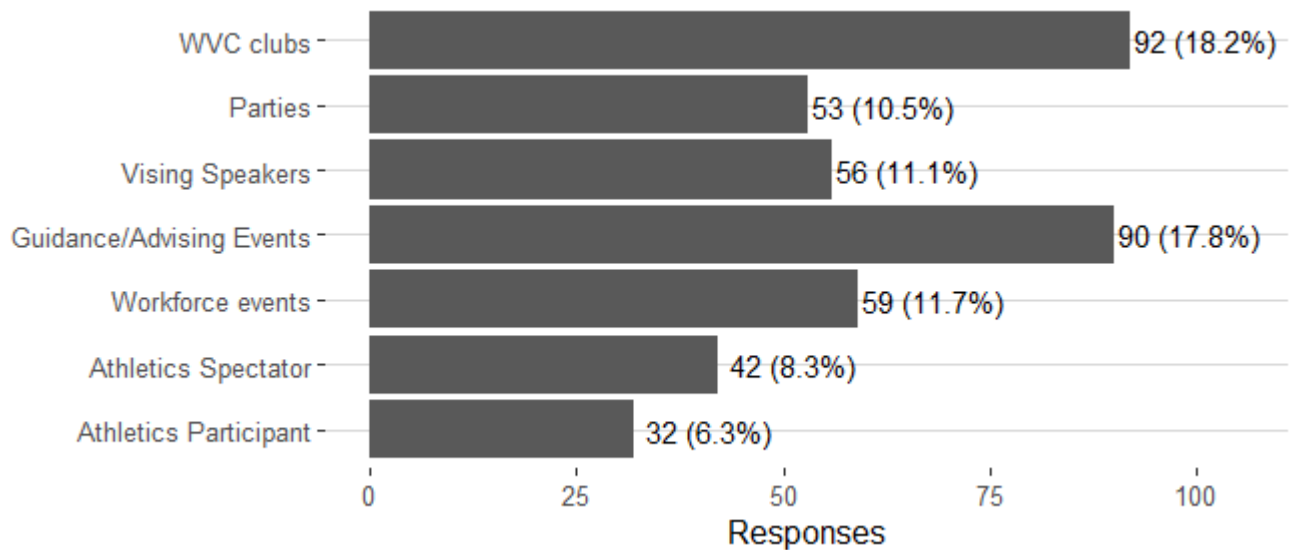
4. How do you decide which classes to take? Select all that apply.



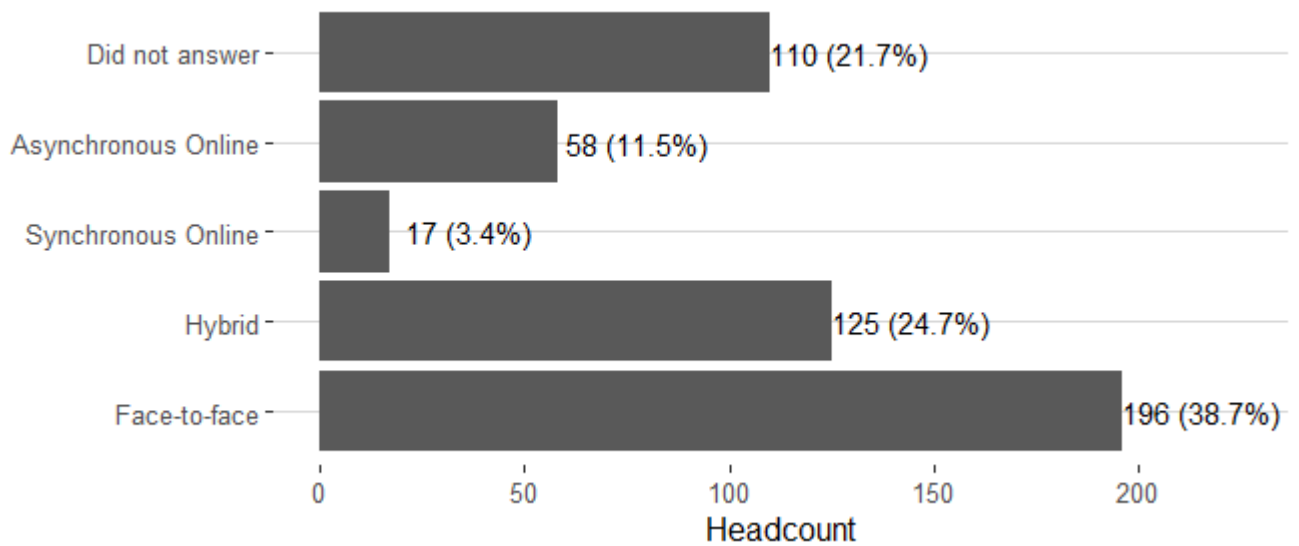
5. Which answer best describes how often you have participated in social, workforce, or non-academic events through WVC?



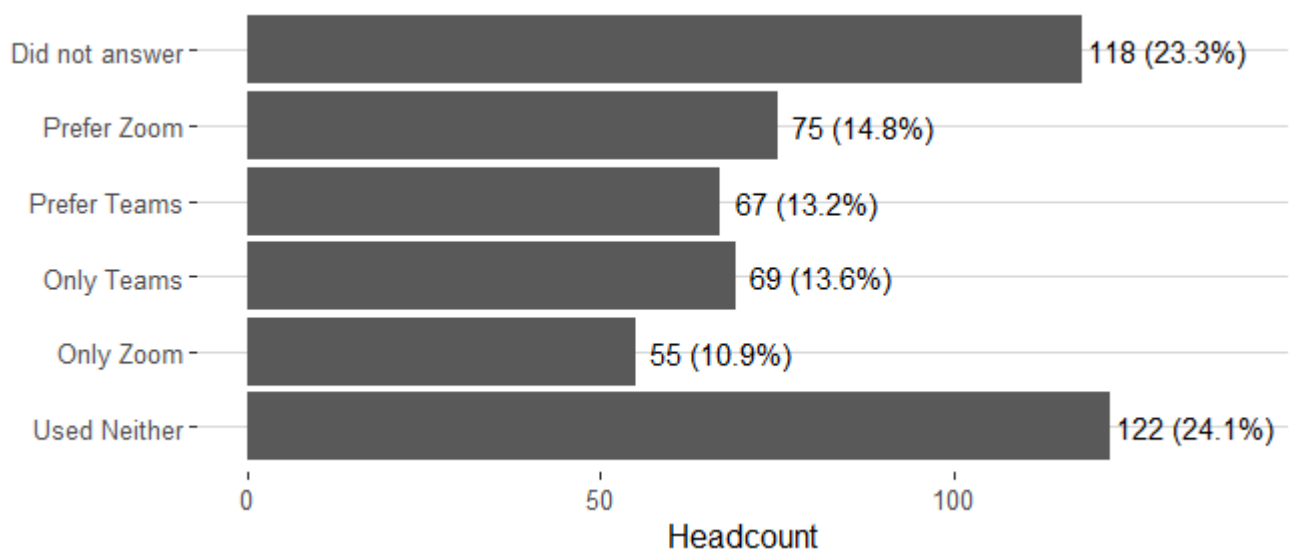
6. What kinds of events have you participated in through WVC? Select all that apply



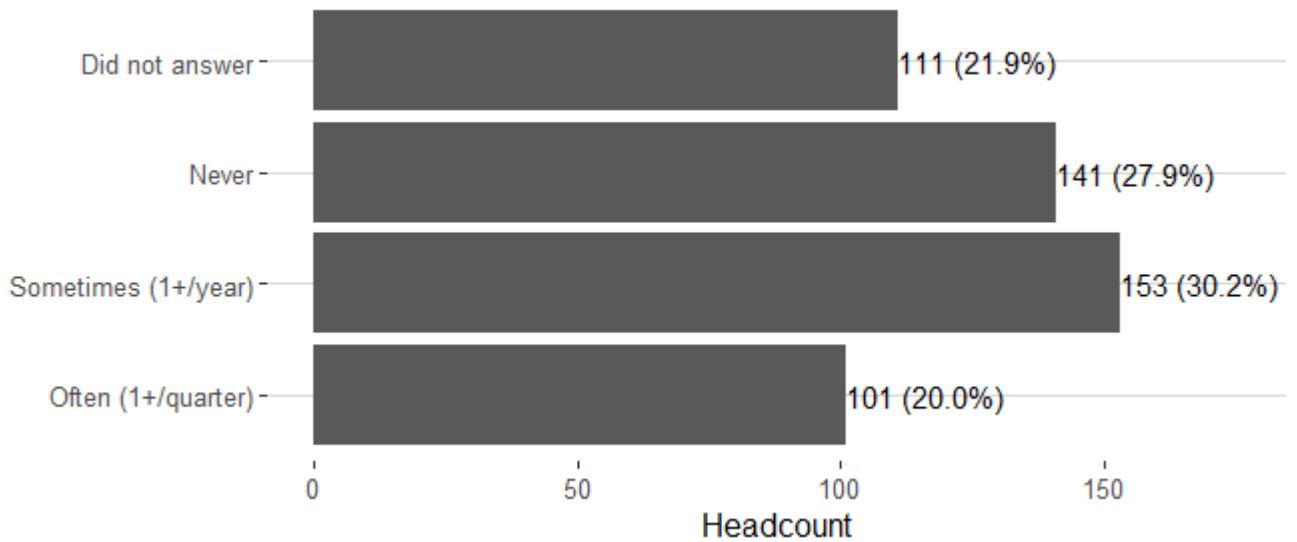
7. Which modality (way of teaching) do you prefer for your classes?



8. What is your experience with using Teams or Zoom for online classes?



9. How often do you struggle to enroll in the class you want or need?



10. If you struggle to enroll in the classes you want or need, what is the biggest cause of that challenge?

